



# G500 CPU Option A End-of-Manufacturing Notice

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Revision Date:

- 20<sup>th</sup> June 2024 (Excerpt from End-of-Manufacturing Notice GER-4964)

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## Background

GE Vernova Grid Solutions is committed to customer care and the support of our products. As part of this commitment, we strive to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

On December 12<sup>th</sup>, 2022, GE Grid Solutions announced the discontinuation of the manufacture and sale of the **2-Core Option for G500**.

On 20<sup>th</sup> June 2024, GE revised the description of the offering and the alternative as shown below.

## Last-Time Buy Window

Please plan the purchase of any additional or spare devices that you feel you may need. Orders should be placed prior to the last order date shown. **Orders will be fulfilled based upon availability** and products typically ship within three months of the last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

OFFERING	LAST ORDER DATE	ALTERNATIVE
<b>G500 CPU Option A:</b> (2.2 GHz 2 Core APU, 8 GB DDRs SDRAM) <b>Order codes:</b> G500Axx	<b>Contact GE for availability</b>	<b>G500 CPU Option B:</b> (2.7 GHz 4 Core APU, 16 GB DDRs SDRAM) <b>Order codes:</b> G500Bxx

## Support

GE Vernova’s warranty provision is unaffected by this End-of-Manufacturing Notification. After the published last order date elapses, a repair service follows for products no longer under warranty subject to material availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact us if they need further information concerning the level of service that is provided on a per product basis.

## For Additional Information

If we can provide assistance with migration to new products, please contact us for help. Advice and assistance are also available via:

<https://www.gevernova.com/grid-solutions/contact.htm?loc=3> or

<https://www.gevernova.com/grid-solutions/multilin/>